To help prevent the spread of COVID-19, we are adjusting our office hours to 9:00am-4:00pm until further notice.

Our office will not be open to walk-in customers during this time.

If you need to make an Office Appointment, call our office between 9:00am-4:00pm (336) 356-8087, option 3, option 1.

IF YOU NEED A NEW POLICY:

Call our office at (336) 356-8087, option 3 between 9:00am-4:00pm.

IF YOU NEED TO MAKE A PREMIUM PAYMENT:

Call our office at (336) 356-8087 between 9:00am-4:00pm.

- For Electronic Payments such as Debit/Credit Card or Electronic Funds Transfer from a Checking Account, <u>Press Option 1, then</u> <u>Option 2</u> to make your payment over the phone.
- For Cash payments in the office, <u>Press Option 3, then Option 1</u>. Let us know that you here at the office or that you are on your way.
 (**CASH PAYMENTS MUST BE EXACT AMOUNT**)

Any additional cash paid will be applied the to your balance.

PLEASE USE OUR WEBSITE: www.chappellinsuranceagency.com

Make a payment * File a Claim * Make a Policy Change * Request Proof of Insurance

**PLEASE DO NOT visit the office if you are ill, have a fever, have a cough or abnormal difficulty breathing.

Thank you for joining our continued efforts to help keep everyone safe.